

# Sebastián Bellocchio CEO Cenco Malls





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# Agenda.

- **01** Industry Trends
- **02** Cenco Malls in a Nutshell
- 03 Our Pillars
  - Growth & Profitability
  - Obsession for our customers
  - Innovation
  - Sustainability

# Global Trends of the Industry

- 1 Creating Memorable Experiences for Customers
- 2 Growing Omnichannel Integrating Physical and Digital Worlds
- Using Technology to Enhance our Customer Experience & Loyalty
- 4 Reconfiguring Spaces
- 5 Developing Mixed-use Spaces (Offices, Residential, Medical Centers and Education)
- 6 Environmental Sustainability
- 7 Commitment to the Community

Our sector is undergoing considerable transformations.

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Diversified Portfolio of Premier Shopping Malls

in the Andean Region

### Countries



Colombia 4



**40** Shopping Centers

20 Cities

**+2,000** Stores











# One of the Shopping Center Industry leaders in the Andean Region

30+ years history

K Z

~1.4 MM

Gross Leseable Area (GLA)



98.3%

Occupancy Rate sept-24



5.1 Bn (1)

**USD** 

Tenant Sales LTM Sept-24



+128 MM

Visits LTM as of Sept-24



2.7 Bn

**USD** 

Market Cap 13/01/2025

sqm





Cenco Malls focuses on excellent execution, which leads to favorable returns and sets a standard for 98.3% as of September 2024

USD 306 / sqm / Month (3Q24)



91.1% LTM Sept-24

**06.** Highest EBITDA mg.

05. Resilient Revenue Structure

**04.** Highest Occupancy Rate

03. Lowest Occupancy Cost

**02.** Highest Tenant Sales per sqm

8.8% as of September

2024

Prime locations across the Region

**01.** Best in Class Portfolio

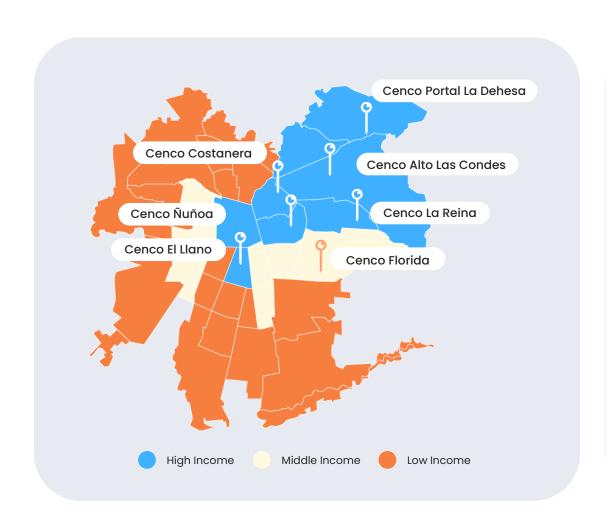
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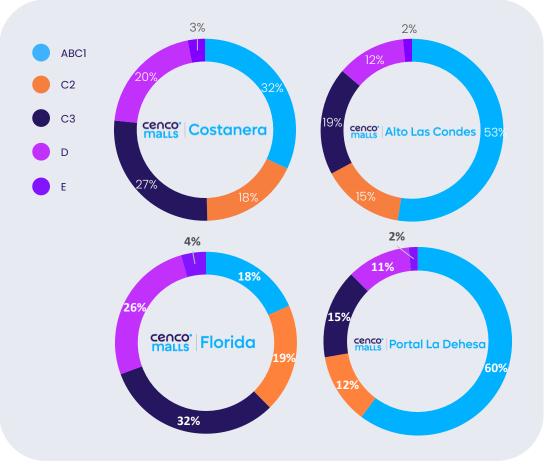




### **Best-in-Class Portfolio**

~80% of the GLA in Santiago is located in **High-Income Neighborhood** 









# **Prime Locations Characterized by High-Density** and Connectivity











# Prime Locations Characterized by High-Density and Connectivity







Strategically located near to major avenues and subway stations





### **Better Value Proposition for the Tenant**



- Hight Tenant Sales per sqm
- Low Occupancy Cost
- Hight Occupancy Rate

# Atractive Entertainment Innovations







Restaurants

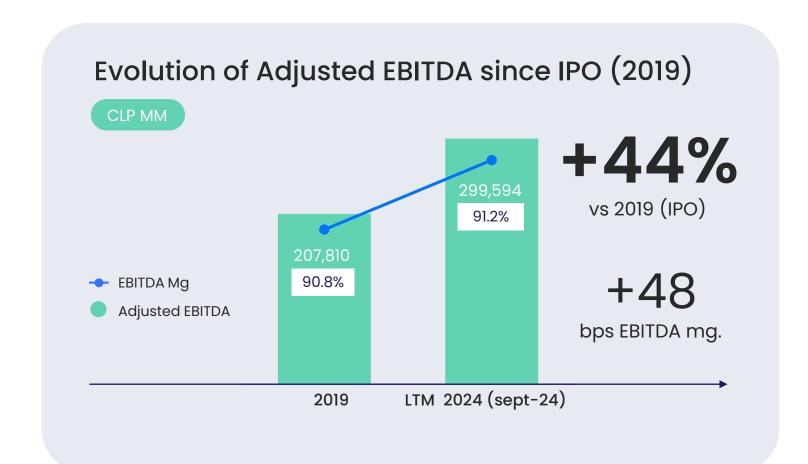
3D Screens

Gyms





# Adjusted EBITDA reflects our value proposition



- We maintain an EBITDA margin above 90%
- High occupancy rates contribute to the minimization of operating expenses for Cenco Malls





# Our Focus 🜮

- Expanding and Optimizing our Assets
- Enhancing our Tenant Mix
- Innovating
- Creating Memorable Experiences in our Shopping Centers



### **Our Purpose**

We Lead the Creation of Spaces and Experiences for a Better World



### **Strategic Pillars & Culture**



**Growth & Profitability** 



Obsession for our customers



Innovation



**ESG** 

# Driving Forces in our Culture

Excellence in everything we do

Agility, leadership and innovation

Dialog, community and trust

Relevant and memorable solutions and experiences Company and tenants' growth and development

01.



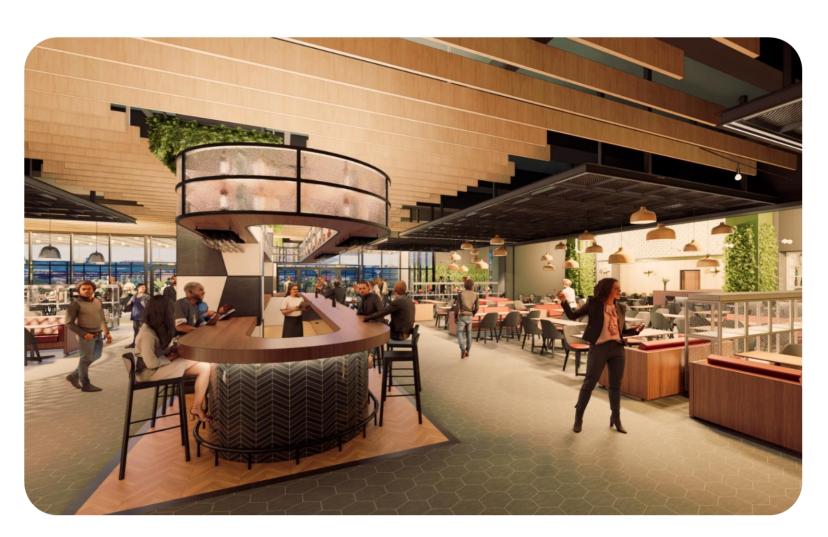
# Growth & Profitability



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# Brownfield Cenco Costanera Chile



~7,400 sqm of

Gastronomic Area: 1H25

Andres Bello Tower ~3,200 sqm Costanera Tower ~1,400 sqm Vitacura Tower ~2,800 sqm



**Winter Garten** 



Look and feel





Brownfield
Cenco Costanera
Chile



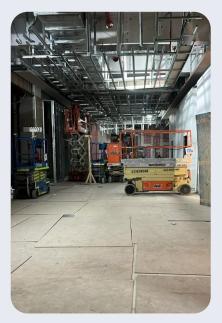
**Auto Park** 



~4,200 sqm



2H25





Brownfield
Cenco Costanera
Chile



1<sup>st</sup> Floor Costanera (former department store)



2,000 sqm



2H25







# Brownfield Cenco Alto Las Condes Chile

Enhancing the Value Proposition and Optimizing 18,000 sqm of GLA



**New Food Court** 



**Retail Expansion** 



**Entertainment Area** 



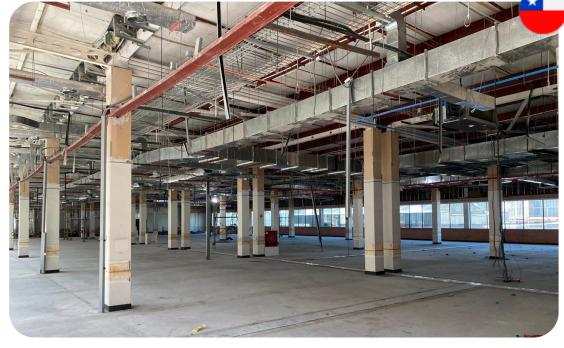
2H25





Cenco Florida

**Brownfield** 



Cenco Florida

**Brownfield** 



**New Auto Park** 



~5,300 sqm



2H25



Medical Center & Retail space



~3,000 & ~5,300 sqm



2H25





Cenco Florida

**Brownfield** 



Cenco Florida

**Brownfield** 



New Dining Area & Restaurants



~ 3,800 sqm



2H25



**New Green Park** 



12,000 sqm including 5,000 sqm of Entertainment





Cenco La Molina

**Brownfield** 



Cenco La Molina

**Brownfield** 



First Stage Dec-23 (72 Stores)



~14,500 sqm GLA



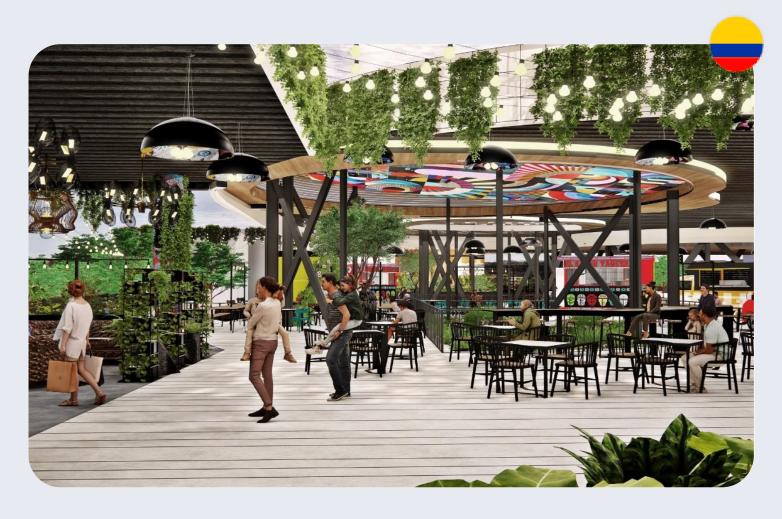
**Second Stage 4Q25** 



22,000 sqm GLA







# Brownfield Cenco Limonar



Remodeling and Optimization of GLA



~11,000 sqm



4Q25



# Other Projects in the Pipeline - Brownfield Chile



Cenco Temuco ~16,500 sqm of GLA

Cenco Rancagua

~33,500 sqm of GLA







### Other Projects in the Pipeline







GLA: 75,000 sqm



An open-air, low-scale, and low-height project oriented toward family, sports, culture, gastronomy, entertainment, entrepreneurship and integration in the neighborhood.

Road Mitigation Permit approved Environmental Permit Presented





### Other Projects in the Pipeline





Greenfield San Juan de Lurigancho Peru

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GLA: 107,000 sqm

Greenfield Cenco La 65 Colombia

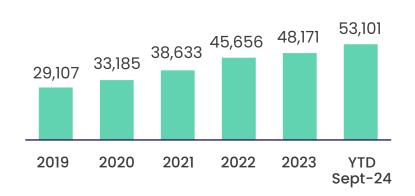


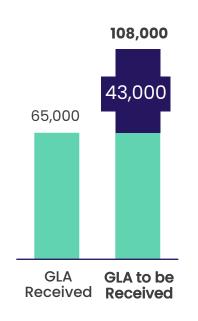
GLA: 80,000 sqm

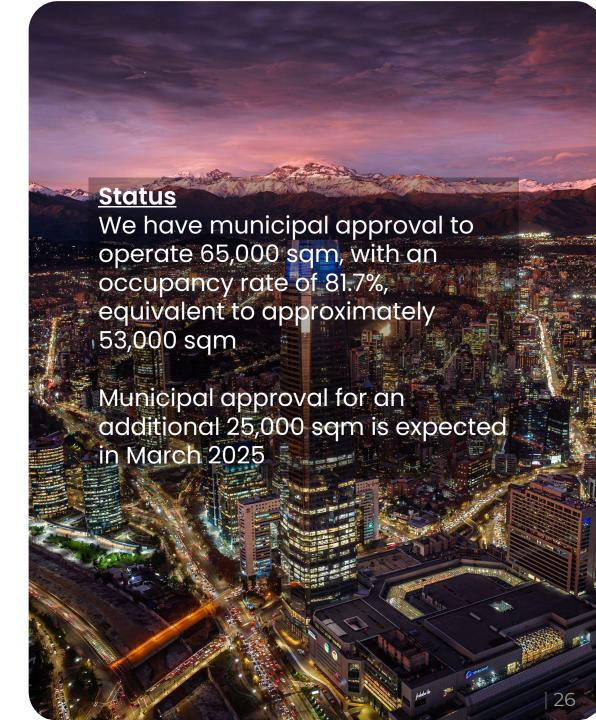
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# **Office Space**

Sqm Placed







02.



Obsession for our customers



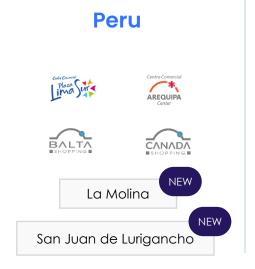
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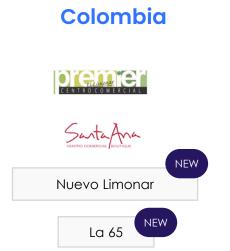


# We evolved from several independent brands to Cenco Malls regional umbrella brand

33









1



"We want to **lead** industry **growth** and **transformation**, while also becoming the **most beloved brand** in the region"



# Deployment at physical locations



# Digital Deployment of Cenco Malls

Created our own LinkedIn page



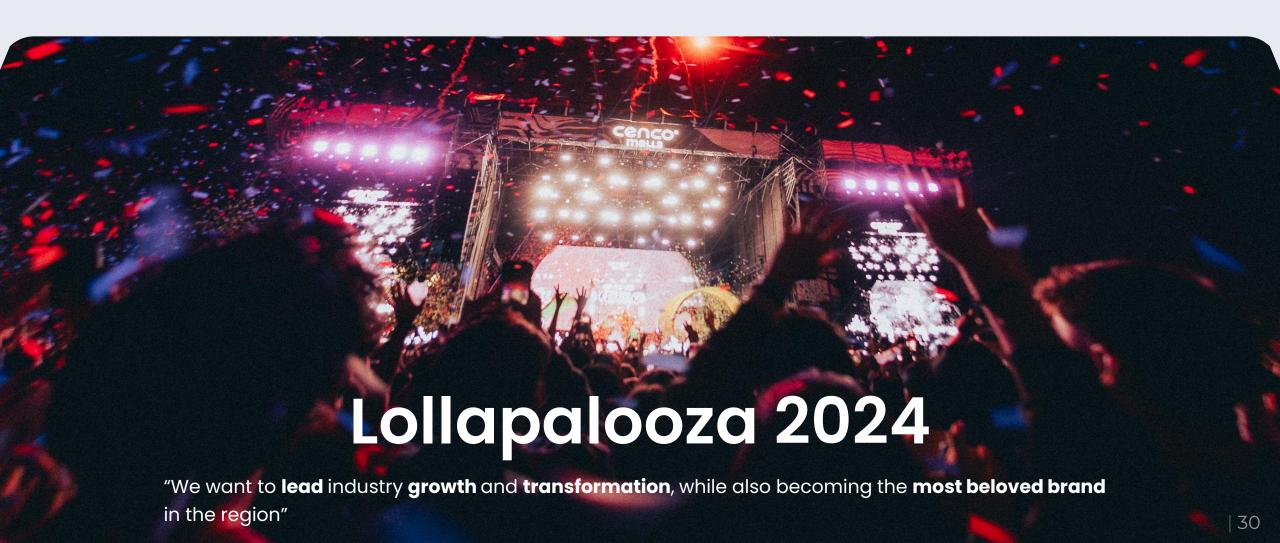
Re-launched our website



"We want to **lead** industry **growth** and **transformation**, while also becoming the **most beloved brand** in the region"



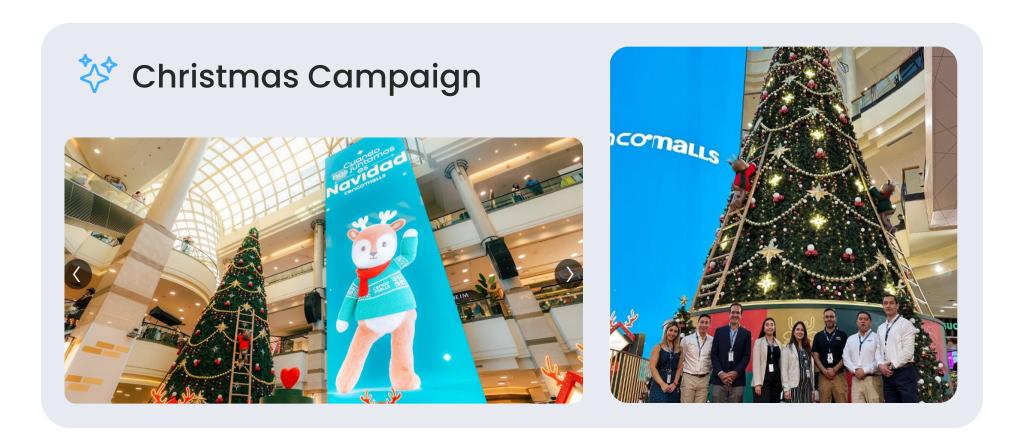
# Advertising campaigns







# Advertising campaigns

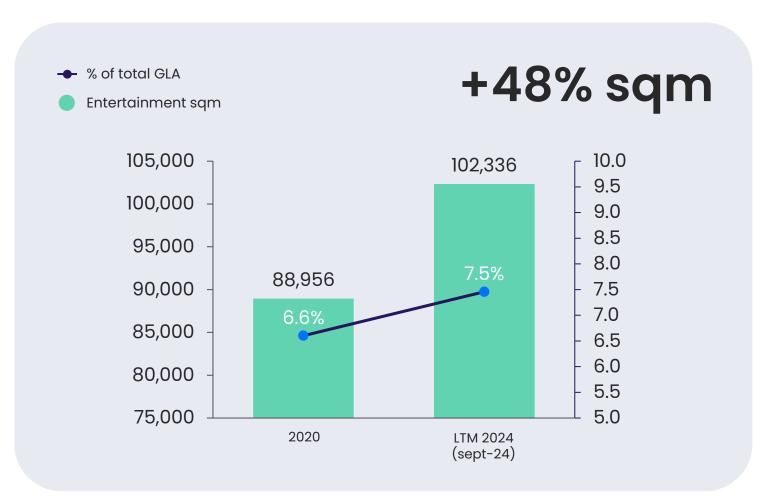


"We want to **lead** industry **growth** and **transformation**, while also becoming the **most beloved brand** in the region"





# Focus on increasing GLA for entertainment







### **Value Proposition**

Top-of-Mind Anchor Stores and International Brands as Tenants

# Gateway to Chile

Entry Point for International Brands



#### Flagships to Chile

Top Retail stores interested in becoming tenants of Cenco Malls





#### World-class Brands

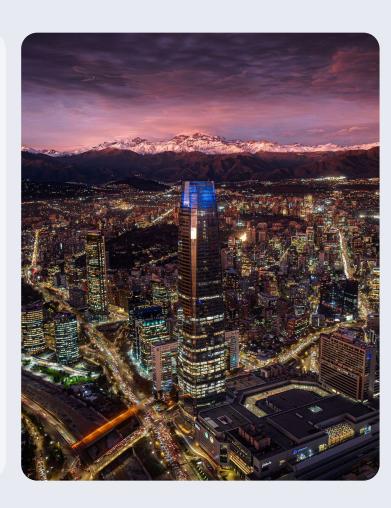
Excellent business relationships with top-tier, reputable brands



#### Related Stores

~35% of revenues comes from Related Companies and helps to mitigate risks





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# **Our Customer Obsession Drives a CSAT Above 80%**

Customer Satisfaction (C-SAT) 😉 🗗 💝











03.



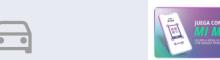
# Innovation



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### Parking Technology

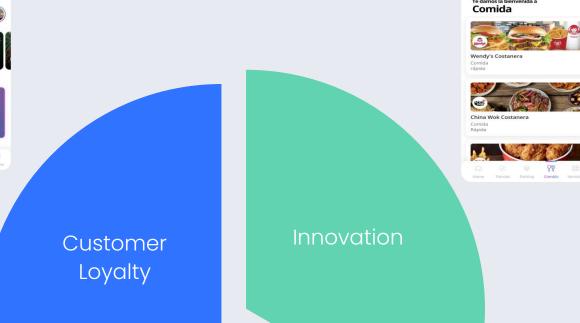
Register your Licence Plate Scan your Ticket.





#### **B2B Platform**

Efficient connection with Tenants.



Sustainable

Initiatives





### Digital Gastronomy

Implementation of a pick-up system for food court locations in Mi Mall app, allowing online purchases and collection when ready.



### Wayfinding

Routes within the Mall Provide Directions Find your Car.



04.



# Sustainability



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### **Sustainability Pillars**

Corporate Governance

New Cenco Malls Regional Code of Ethics Transparency. We report the most important industry rates: CMF, Dow Jones, SASB, GRI, MSCI.



**Property** 

Lead Growth Together as Cenco Malls.



People

Regional Community Engagement Policy Campaigns: Alto al Cancer, Mercado Emprende, Christmas.



Planet

**Environmental Plan:** 

- 1. Energy Management
- 2. Water Management

- 3. Waste Management
- 4. Emissions Management



### **Sustainability Achievements**



#### Accountability and transparency

We report our strategy, pillars, and ESG management aligned with the main focuses of the company, following Real Estate standards, positioning ourselves in the highest percentiles of the industry.











Code of Ethics and ethical channel on our Corporate Website.



# Regional Community Relations Manual

Guides community engagement at all stages of Cenco Malls (ideation, development, construction, and operation) in alignment with the environment defined by each Shopping Center..



# **Sustainability Highlights**



#### Cenco Florida

+30,000 sqm of lowwater-consumption gardens with hydrogel technology (-70% water usage for irrigation)



#### Cenco Altos del Prado

3,000 sqm Photovoltaic Solar Plant



#### Cenco Arequipa

Automated
Irrigation Cenco
Arequipa +
Xerophytic
Landscaping



#### Cenco Alto Las Condes

1st Shopping Center to held Organic Waste Management at Cenco Malls in Partnership with its Gastronomic Tenants

